Safety is our top priority at the Ken-Caryl Ranch pools. In addition to our current pool rules and regulations (which can be found on our <u>website</u>), the Ken-Caryl Ranch Aquatics team will be implementing new safety and behavior policies to provide a higher level of risk prevention for our community.

At all three of our pools, children ten years of age and older are welcome to be at the pool without a parent or guardian. We want to continue to provide a fun, safe controlled environment for families; however, some of these unattended children continue each year to take part in very unsafe and unwelcomed behavior such as not following our lifeguards' instructions and breaking our pool, slide and diving board rules continuously. These behaviors not only put the child at risk but also risk the safety of other patrons utilizing the pool. Our goal is to ensure our lifeguards' main focus is remaining vigilant in watching the patrons in the pool. Lifeguards having to deal with poor behavior, specifically by unattended minors, distracts them from their primary job duty.

To help mitigate these issues and encourage safe behavior at our pools, the Ken-Caryl Ranch will be implementing a behavioral system. Poor behavior will not be tolerated for the safety of the community. When a patron is not following the pool rules or creating an unsafe environment for themselves and other patrons, an aquatics staff member will talk with them about the importance of safety. Depending on the severity of the infraction, the aquatics staff will issue an action. If an action is taken, the staff will record the patron's name and what behavior caused them to receive the Action step. If the patron is a minor, a parent or guardian of the child will be contacted by the Pool Manager or Aquatics Supervisor to make them aware of the situation.

1st **Action**: the patron will be talked to by the Lead Lifeguard on duty and be made aware of what behavior caused them to receive this first action step. If this behavior continues there will be further repercussions.

2nd Action: Upon getting a second action step, a Lead Lifeguard, Pool Manager or Aquatics Supervisor will again talk to the patron, emphasizing the importance of safety. If the patron is a minor, for the remainder of the season the child will be required to be accompanied by an adult 18 years or older every time they visit the pool.

3rd Action: If a patron continues to have poor behavior throughout the season, and has been warned at least twice previously, their pool pass will be revoked for the remainder of the pool season.

At any time, the aquatics staff may revoke a pool pass depending on the severity of the infraction. We would like to encourage parents and guardians to let their children know of this new procedure prior to letting them come to the pools on their own. We hope to have a fun and safe summer season and need the community's assistance in making this happen. At any time if you see anything unsafe happening at the pools, please e-mail the Aquatics and Community Supervisor, Kate, at KateM@kcranch.org.